

**Town of Longboat Key Public Works Department
Single Stream Recycling Cart Collection Program
Frequently Asked Questions**

Q: What is Single Stream Recycling?

A: Single Stream Recycling is part of the Town's solid waste collection service provided by Waste Management of Florida, Inc. for curbside, residential, multifamily, condominium, and commercial customers. Single stream containers will replace your current dual stream services.

Q: When will the carts be delivered?

A: Waste Management will deliver the single stream recycling carts directly to all curbside residential customers **beginning** November 3, 2014. Please start using your new cart right away. Cart delivery will continue through January 2015.

Q: I didn't get my new cart. When I will I get mine?

A: Waste Management will deliver new carts in phases. Deliveries will be made **ONLY** on Mondays when regular recyclables are picked up. *Keep using your recycle bins until they are exchanged with a new cart.* Then continue recycling the new, easier way with no sorting!

Q: Not in Town yet?

A: For residents that are returning to Longboat Key later in the fall or winter, new carts will be delivered following the first week they place their bins at the curb with recycling.

Q: What does single stream recycling mean for me?

No more sorting of recyclables!

Residential users (single family, duplex, triplex, quadplex units) will begin receiving single stream wheeled containers on November 3. The single stream, blue carts will only be left at residential units on a regular recycle day which is Monday. The old red and blue bins will be collected and recycled and replaced with the single stream wheeled cart.

Multifamily users (including condominiums and mobile/manufactured homes, apartment complexes) will be contacted directly by Waste Management or managers can call (941) 753-7591 for franchisee provided containers.

Commercial users are serviced by Waste Management or a recycling hauler of their choice at a rate equal to the solid waste charge for equal size and frequency of collection.

Q: What are the benefits of the Single Stream Recycling Program?

A: The best benefit is that you no longer need to sort items. You can commingle paper, glass, metal and plastics in your one, single stream wheeled cart. Other benefits of this program include uniformity in containers, a higher weight limit per container, and the cart design prevents animals, including raccoons, from

getting into your recycling. Wheels on the cart make it easy to get the container to the curb.

Q: What goes in the single stream recycling cart?

A: The new single stream cart replaces your dual stream, red and blue recycling bins. All recycling items can be placed in this one cart. Drain all liquids, rinse containers and remove the lids/tops. **Do NOT bag or wrap recyclable items or line the interior of the cart prior to placing it curbside. Do NOT place yard waste, food waste and other non-recyclables, hazardous waste materials or construction debris in this container.**

Q: How do I use my container?

A: Commingle your recyclable items in the cart. Do not place them in plastic bags or line your container with a plastic bag as the bags are not recyclable. Place the single stream cart within 5 feet of the curb with the handle towards your house with the lid opening facing the street. Carts must be placed away from objects such as mailboxes, telephone poles, trees, water meters, fire hydrants, etc. Please do not block your cart with your vehicle.

Q: Where can I see a container?

A: You can view a container online at www.longboatkey.org or for a short period of time beginning October 20, 2014, you can go to Town Hall, 501 Bay Isles Road, to see the new single stream cart.

Q: Are there different size containers?

A: Yes. Waste Management will deliver a 65-gallon single stream wheeled cart to your residence unless you contact them at (941) 753-7591 and request a different size. Sizes are 30, 65 and 96 gallons. Through experience, we have found that the 65-gallon cart, although it may appear large, is the most frequently requested and used container.

Q: Can I get more than one container?

A: Yes. You can **request** additional containers by calling Waste Management at (941) 753-7591. There is no charge for additional containers.

If you have more than one cart, please place them curbside within 5 feet of the curb and at least 2 feet apart. Please place the containers on the opposite side of your driveway from your mailbox and do not block your carts with your vehicle.

Q: What happens if my single stream recycling cart is stolen or damaged?

A: Replacement containers can be requested by calling Waste Management at (941) 753-7591. Please note that these containers are the property of Waste Management and are to remain with the property address. Waste Management may require a police report for stolen containers for their insurance claim purposes.

Q: What do I do with the container when I move?

A: The single stream recycling container belongs to Waste Management and should remain at the property where it was issued. Each container has a serial

Q: What do I do with my old recycling bins?

A: Your old recycling bins will be picked up and recycled by Waste Management on the day you receive your new blue cart.

Q: How do I clean my new blue recycling cart?

A: These heavy-duty plastic containers can be cleaned with soap and water or any cleanser that you would use on your garbage container.

Q: Do the raccoons or other animals get into these containers?

A: No. These containers are designed with lids that cannot be opened by raccoons or other animals when they are standing on top of them.

RECYCLING REMINDERS:

1. All recyclable items should be placed in the one, single stream, blue wheeled cart. No more sorting!
2. Please do not place items in a plastic bag or line your cart with a plastic bag as these are not recyclable.
3. Items to place in your single stream blue cart include, but are not limited to, paper (office paper, envelopes, newspaper, magazines, fiberboard boxes from tissue or cereal, telephone books, etc.), glass containers, metal containers (including EMPTY aerosol cans), plastics (any recyclable plastic – look for the recycle logo with numbers 1 through 7), cardboard, aseptic (i.e. milk and juice) containers, rigid mixed plastics (empty flower pots, kitty litter buckets, etc.).
4. Please rinse and remove lids.
5. Place cart curbside on your regular recycle day which on Longboat Key is Monday.
6. Place cart within 5 feet of the street, facing the street, on the opposite side of your driveway as your mailbox.
7. Please do not block your cart with your car.
8. Tags will be placed on any carts containing non-recyclable items that are not picked up.

Thank you in advance for your cooperation and assistance in keeping Longboat Key beautiful.

For further information and availability of services call Waste Management at (941) 753-7591.