

Regular Workshop – December 11, 2013
Agenda Item 8

Agenda Item: Status Report on Sarasota County Proposal to Provide Dispatch Services

Presenter: Town Manager and Staff

Summary: Sarasota County and the Sarasota County Sherriff have proposed to provide dispatch services to the municipalities of Sarasota County. At the Regular Workshop on April 15, 2013, the Town Commission directed staff to begin a due diligence period. Since that time Town staff have been investigating the feasibility of consolidating the Town's dispatch with Sarasota County. Staff will present an update on the due diligence progress.

Attachments: Memo, Manager to Commission
PowerPoint
Email, Sarasota County Fire Chief to Manager

Recommended
Action: None, informational only.

M E M O R A N D U M

Date: November 25, 2013

TO: Town Commission
FROM: Dave Bullock, Town Manager
SUBJECT: Status Report on Sarasota County Proposal to Provide Dispatch Services

On February 20, 2013, Sarasota County and the Sarasota County Sherriff proposed to provide dispatch services to the municipalities of Sarasota County. At the Regular Workshop on April 15, 2013, the Town Commission directed staff to begin a due diligence period. Since that time, Town staff have been investigating feasibility consolidating dispatch. The due diligence information gathering has centered on the following categories:

- Cost
- Technology
- Personnel
- Level of Service

Staff will present the attached PowerPoint to provide an update on the due diligence period. You will also find an email attached from Mike Tobias, Sarasota County Fire Chief giving further detail on the project from the County's perspective.

We will continue to provide periodic updates to the Town Commission. Please contact me if you have any questions.



DISPATCH CONSOLIDATION DUE DILIGENCE STATUS UPDATE

**TOWN COMMISSION WORKSHOP
DECEMBER 11, 2013**



DISPATCH CONSOLIDATION

- **Sarasota County Sheriff Extended Offer of Consolidation to Municipalities, February 20, 2013**
- **Sarasota County Building New Emergency Operations Center (EOC), Planned for 2015**
- **Sarasota and Manatee County are Working Together to Purchase a Radio System**



MUNICIPALITY STATUS

- **City of Venice – Sarasota County to Begin Dispatching in December /January 2013**
- **City of North Port – Still in Due Diligence Period, Implementation Possible Fall 2014**
- **Town of Longboat Key – Still in Due Diligence Period, Implementation Possible in 2015 with EOC Completion and Radio Conversion**



KEY CONSIDERATIONS

- **Cost**
- **Technology**
- **Personnel**
- **Level of Service**



ORDER OF ANALYSIS

- **County Currently Concentrating on Venice Implementation**
- **County to Work with North Port in Greater Detail Next**
- **County Requested to Work in Greater Detail with the Town after Venice and North Port, January 2014**



PROGRESS OF TOWN DUE DILIGENCE

- **Municipalities and County are Drafting an Interlocal Agreement**
- **Staff Reviewing Each Key Consideration**
- **Data Gathering Close to Completion**
- **County Input Requested on Technology and Level of Service**



ANTICIPATED SCHEDULE SHOULD CONSOLIDATION OCCUR

2013		2014				2015				2016	
Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2
Due Diligence		Sarasota County EOC Facility Construction & Radio System Implementation						Transition of Dispatch			

Anne Ross

From: Mike Tobias [mtobias@scgov.net]
Sent: Thursday, November 21, 2013 9:53 PM
To: Dave Bullock; Anne Ross
Cc: Tom Harmer; Bob Stuckey; Gerald Wheeler
Subject: Municipal Dispatch Consolidation
Attachments: Municipal Dispatch Agreement - North Port Draft 2, Nov 12, 2013 (wla)[1].docx

Hello Dave and Anne

Thank you for your patience with the Municipal Dispatch Consolidation process. This project has taken much longer than any of us expected with more obstacles than I ever imagined.

Currently we are giving priority attention to the Venice Police Department because of the difficulty they are having recruiting and retaining dispatchers. There is a very real potential for us to take over dispatch responsibilities on their midnight shift prior to any of the technology or Interlocal being in place. We have most of the tech answers now and it is in Venice's hands to get the contracts in place for the interface to be built.

North Port has been told by their CAD/RMS vendor that their conversion is about a 9-12 month process, so due to this timeline they are #2 on the list. . We are scheduling an all day meeting with the 2 CAD vendors to ensure North Port retains all current functionality. We continue to work with them on other issues such as connectivity and of course, the Interlocal.

We are still crafting the Interlocal. I've included the most current version with this email, keeping in mind that there are still items being refined such as the definitions. Currently the Interlocal for Venice and North Port are identical except for the signature pages. We anticipate that the basic format will be used for Longboat Key as well. We have a meeting scheduled for December 6 at 2:30 on the 6th floor with Assistant County Attorney Kathi Schneider, the Venice Attorney and representatives from Venice and North Port. That happens to be the same day we are meeting at 1:00. You are welcome to attend if you are free.

Bringing Longboat Key on board will be completely dependent on the implementation of the replacement 800 MHz Radio System. We know for a fact that we cannot service Longboat Key with the reliable coverage needed for public safety operations. We currently have a contract with RCC Consultants to design the requirements and the RFP for the replacement system. They have a 90 day window to present the report. The RFP process will take another 120 days. The most optimistic vendor implementation plan we have heard of is 12 months. Adding all that up and assuming some additional delays, I would say we are 20 months out until we could assume dispatch operations for Longboat Key.

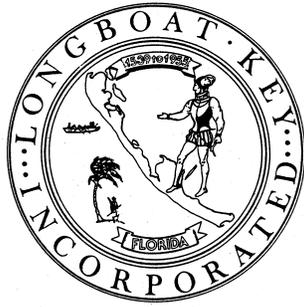
That being said, there are things we can continue to work on, especially the technology interfaces. I understand that we can supply basic files from our CAD to your system, so this is one area we can continue to work on. You may also want to look at some other MDT and RMS packages that may provide additional functionality. For example, since we will already have an interface built for North Port, their system may be of interest to you. I know Chief Vespia thinks highly of it and Chief Cummings may want to make a road trip to see it first hand. The other thing we can continue to work on is the Interlocal; to make sure it is ready to go should we decide to execute. There are many operational issues that both Fire and Law can work on now with the PSCC such as Naming/Numbering conventions of units, response plans, etc.

The reasons we cannot bring Longboat Key on board right now or in the near future are not due to anything except the constraints posed by the radio system. We recognize that Longboat Key is interested in the consolidation and we will extend the offer for Longboat Key to consider turning dispatch functions over to the PSCC until such time as both entities have sufficient information to make an informed decision. We will continue meeting with your team and working together to work toward that end.

If this becomes a source of questions or contention with your Council I would be glad to attend a meeting and answer any questions that they might have to the best of my ability.

If you have any questions or need further assistance please let me know.

Best regards,
Mike Tobias



End of Agenda Item